

Securing Sequel® Pipet Tip Rack

Field Advisory Notice

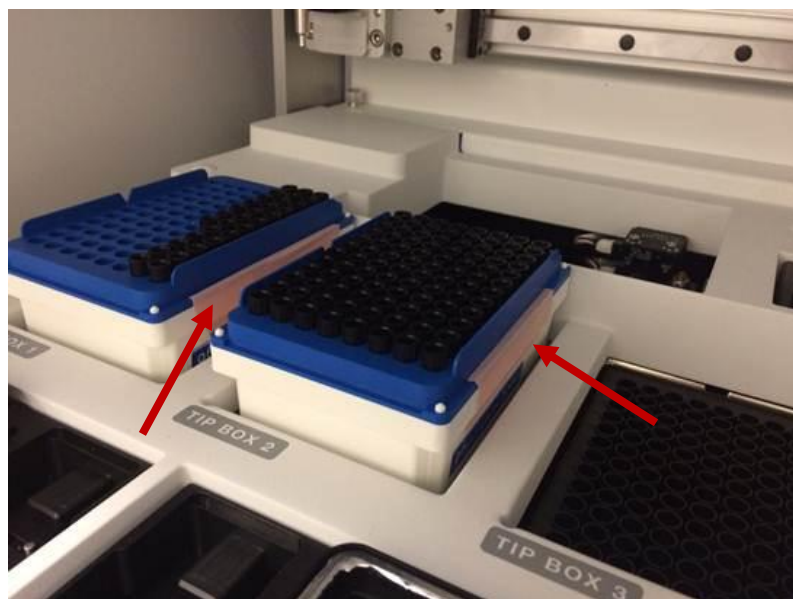
PacBio has become aware of a quality issue with the Sequel Pipet Tip rack (P/N 100-667-600) that can result in run failure. When picking up a pipet tip, the robot arm of the Sequel instrument can cause the top of the tip rack to separate from the bottom of the tip rack, resulting in a tip crash and ultimately run failure. A long-term solution is currently being implemented. As an interim measure, the current tip rack can be used successfully by performing the following procedure. Until further notice, the Sequel Pipet Tip rack should be manually secured prior to use. We will continue to provide updates. Please refer to the Customer Portal for the latest information.

Procedure

Material:

- 2 pieces of lab tape, no longer than 4" (100mm)
- Sequel Pipet Tips (P/N 100-667-600)

1. Locate a Sequel Pipet Tip box. It contains the black tips, blue rack and lower white tip box.
2. Before loading the tip box into the instrument, tape the long edge of the white tip box and overlap the tape onto the blue tip rack as shown below (see arrows). Be sure to tape along the edges on both sides of the tip box (only one side of each tip box is shown below). Make sure you do not contact any tips or tape around the corners.
3. Load the tips as you normally would.



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